

Parents' Handbook

5

Contents

Administration	3
How parents can help us to do the best for	
your child	3

Looking after your family	6
Communication with the school	6
Medical	6
Pupil safety	6

Academic	7
Academic standards	7
Home learning tasks	7
Learning support (LS) and English as an	
additional language (EAL)	7
MFL — Modern foreign languages	8
Reporting	8

Policies and procedures	9
Behaviour	9
Pupil attendance	10
House system	11
Co- curricular activities (CCAs)	11
School uniform / Appearance	13
Personal property and Lost and Found	14

Lockers	14
School trips	14
Music instrumental tuition	14
Use of computers	15
Libraries	15
Gifts to staff	15
Celebrating birthdays	15
Swimming	15
Uniform and equipment	16
Absence request form	18



A Message from the Headmaster



Dear Parents and Pupils

We are sure you share our excitement at the prospect of your son or daughter joining us at Haileybury. The Haileybury experience will, we hope, see all pupils being happy and cheerful; we also want them to display a strong sense of purpose allied to serious ambition.

At the heart of our School lies a value system that emphasises respect for others, a sense of service and a spirit of inquiry. Our aim is to help all pupils achieve and grow within this framework. We want them to be given a very wide range of opportunities so they can discover and develop their talents. We want them to be busy, to get used to meeting their academic and personal commitments, to be knowledgeable, skilled and self-confident.

Haileybury's educational philosophy particularly emphasizes the importance of the relationships your child will form with us. This relationship, in particular, with their class teacher in Junior School and then later in the Senior School with their subject teachers, House Tutors and Housemaster, ensures that every child is cared for both academically and pastorally throughout their learning journey. Also significant, are those relationships that are formed between pupils as they grow into independent, compassionate and responsible young people. Equally, a strong and trusting relationship and indeed partnership between school and home is invaluable.

This handbook seeks to provide a resource and guide for parents – it is important to reflect that we all want our children's educational experience to be fulfilling. We believe strongly that we can achieve this goal when we work together in partnership.

We endeavour to ensure:

- Successful outcomes in an ever-changing global environment.
- A community that promotes resilience, resourcefulness and reliability.
- The provision of the very highest quality of academic standards.
- A happy and positive learning environment where everyone is valued.
- A place of preparation for our pupils who will take their position as future global leaders and responsible global citizens.

We recognise that elite global universities seek pupils who are well rounded and balanced, ethical, moral and involved citizens. In addition to the right academic qualifications, they seek pupils of character.

I invite you to be full partners in the educational journey your sons and daughters will undertake at Haileybury Astana and to work with us in ensuring it is happy, safe, enriching, challenging and fulfilling.

As a school community

We are kind and helpful to each other We listen and speak calmly and pleasantly We are honest and work hard to support the school

If we are worried about something we speak to the school directly

We look after property and help children to do so

Haileybury Astana Mission Statement & Aims

Mission Statement

To provide our community with an educational experience which enables our students to fulfil their potential academically, physically, culturally and socially within a global and future context.

School Aims

To develop pupils who are resilient, creative, independent, courageous, inquisitive and reflective in all that they do in a safe and caring environment.

To encourage these Haileybury Habits through a curriculum which covers a broad and balanced range of subjects, co-curricular activities, visits and special events.

To develop pupils who always try to understand the difference between right and wrong; their rights and responsibilities as global citizens and the need to give back to society, while encouraging both self-awareness and teamwork.

To provide our community with an educational experience which enables our students to fulfil their potential academically, physically, culturally and socially within a global and future context.

To reflect in ethos and activity the traditions, values, heritage and cultural diversity of the Republic of Kazakhstan and of Haileybury Schools and a commitment to intercultural and international learning.

Routines

Reception

The main school reception area is located at the main entrance. We also have a reception area for Junior School at the KS1 entrance. We have bi-lingual Receptionists on duty at both entrances throughout the school day.

Senior Leadership Team (SLT):

The Senior Leadership Team are: The Headmaster, DHSS Academic, Deputy Head (Whole School), Deputy Head Academic (Senior School), Head of Junior School, Deputy Head of Junior School, Head of Kindergarten, Head of 6th Form and the Bursar.

Administration

The Administrative team are: The Bursar, Registrar, Human Resources Manager, ISAMS manager, Accounts department, Admissions team, PR and Marketing Team. The accounts and admissions offices are open 8.00am-5.00pm.

Medical

The medical centre is near the Key Stage 1 (KS1) entrance and is staffed by Doctors at all times.

Advice to Parents

- Please read the policies on the school website for up to date information for parents.
- Log on to the school Portal regularly for news and information. Class Dojo or Junior School and for all parents iSAMS portal.
- Make sure that your child arrives in school on time and is collected on time.

• Let us know if your child is ill.

• Ensure regular attendance. 100% attendance is expected. Absence puts your child at risk of falling behind.

- Encourage your child to participate fully in the life of the school.
- Respect the calendar dates and only take holidays outside of teaching days.
- Support the school's behaviour and discipline policy.
- Ensure your child gets enough sleep.
- Monitor your child's home learning and provide a home environment suitable for study.
- Ensure your child wears the school uniform and follows the school dress code.

• Attend parent/teacher meetings and discussions about your child's progress at school.

• Support events in which your child is taking part. All parents and pupils must stay to the end of every event. It is considered bad manners to leave early.

- Parents must not take photographs of other children in school as you do not have permission from other parents to do this. The school has this permission.
- Tell us if you are concerned about your child or



Looking after your child

if something happens to affect their wellbeing.

• Support the school's policies and guidelines.

• Be responsible for your child at school after the teacher has handed him / her over to you. Please respect other people's children and all corridor learning / play areas.

• Reply to any school correspondence.

• Parents are welcome in the main reception area, and Kindergarten and KS1 entrances at the beginning and end of the school day. To develop independence we would ask that parents and drivers drop off pupils from KS2-5 at the entrances. Entrance to the dining hall is for pupils and staff only.

• If your child has forgotten something, please leave it at one of the reception desks.

• Entrance to the lessons and CCAs is for pupils and staff only. Parents are often invited to special events.

• Collect your child promptly at the end of a school day.

• School ID to be visible when in school.

• Where possible please make medical appointments for after school only. Please give the school 24 hours advance notice if your child has an appointment for visas or doctors.

• Inform us of any temporary or longer term change in Guardianship to your children as soon as possible so the school is fully aware that pupils are being cared for and who is responsible for them.

• If you ask another adult to collect your child from school on any particular day, please advise the class teacher.

• Families who employ drivers and minders must declare this to the school. Parents must ensure that all drivers and minders have had a police check. This is a safeguarding requirement of the school.



Communication with the school

Good communication between school and parents is essential in avoiding misunderstandings, ensuring the smooth running of the school and ensuring the welfare of our pupils.

We encourage parents to read our policy on communication. For general enquiries parents should contact the school receptionists.

Medical

• It is important that all pupils' medical information is shared with the School Clinic and that all medical records are given to the doctors. It is expected that all children are vaccinated in accordance with the recommendations for Kazakhstan.

• The school doctors are on call throughout the school day.

• No pupil is to take a course of treatment or prescription medicine at school without the school doctors' knowledge and permission.

• After a visit to the doctor pupils will be given a medical note which they must show to their class teacher / form tutor.

• Parents will be informed about any serious medical issues occurring at the school.

• Should a pupil become ill during the day, the doctor will arrange for appropriate medical aid and inform both teachers and parents. Pupils should not leave school because of illness

without first consulting the doctor. The doctor will contact the pupil's parents. Pupils may not call parents to ask to go home for illness themselves on personal phones.

Pupil safety

The school takes pupil safety seriously and has a number of procedures in place to try to ensure that pupils come to no harm. A Health and Safety Committee meets regularly each term and staff report immediately any concerns they have about anything in the school which might constitute a hazard to our pupils.

In winter, we use the combination of wind speed and air temperature to gauge the overall outside temperature and use a chart to decide whether it is safe for pupils to play outside and if so, for how long. Children are not allowed to play outside unless appropriately dressed.

Please bear in mind that minor accidents are unavoidable in school, but we have agreed levels of staff supervision in all areas where children play to minimise the risk of accident and injury.



Academic Standards

The school aims for academic excellence and academic work is therefore at the heart of everything we do. We also place a high value on all the other activities that take place in the school.

Pupils who do not reach the expected standard by the end of the academic year may be required to retake the year. If a form tutor or class teacher believes there is a risk that a pupil might be in this position by the end of the academic year, he/she will raise this concern at Parents' Evening and follow it up with an e-mail confirming the conversation. We do not expect that many children will fall into this category, but in the event that this should happen, the school's decision will be final.

Home Learning Tasks

We pride ourselves on the relationships we develop between staff and parents. Learning starts at home and we provide support and a culture which enables all staff and parents to communicate in an open and honest way.

Home learning helps your child to develop organisational and time-management skills, selfdiscipline, skills in using out-of-school resources and personal responsibility for learning.

Home learning is an opportunity for parents and children to work together to reinforce classroom learning, fostering lifelong learning habits, and providing an opportunity for students to be responsible for their own learning.

Parents, in partnership with the school, should

encourage their children to establish good Home Learning patterns from Junior school.

It is essential to provide a quiet space for children to complete their home learning tasks, with no distractions such as TV, mobile phones etc. Research shows that if parents take an interest in their children's home learning, they develop a more positive attitude towards it and it is generally done to a higher standard.

Learning support (LS)

Some children may require additional support because they have a specific learning difficulty. We have three members of staff trained to assess children with learning difficulties and offer support. However, we can offer only limited support and we are not equipped to deal with children who have anything other than relatively mild learning disorders. It is essential for all known learning needs to be declared by parents to the school on enrolment.

English as an additional language (EAL)

Where required, children will attend lessons with an EAL teacher for a period of time. Progress is regularly reviewed and a decision is made as to when the child is ready to follow the standard English curriculum for that year group.

Russian

From Year 3, pupils who have reached the expected level in English will be offered the opportunity to study Russian.

MFL – Modern Foreign Languages From Year 7, pupils who have reached the expected level in English will be offered an additional Modern Foreign Language option: e.g. French

Reporting

Parents are naturally keen to know that their children are making good progress and feedback from the school is both formal and informal. Parents will receive a full written report with specific improvement targets in December and in March. Two Interim Reports with Attainment Grades and Approaches to Learning depending on year group, will also be issued during the year.

In addition, there are two Parent / Teacher Conferences for every year group, one in the second half of the First Term and one in the second half of the Second Term or at the beginning of the Third Term.

Subject teachers, form tutors, class teachers and members of the Senior Leadership Team may also contact parents at other times if they have particular concerns, or if a problem has arisen. Parents may also request an appointment with any of their children's teachers at any time during the school year.



We have a professional counsellor who works part-time at the school. Pupils can be referred to the counsellor by parents or teachers, or may ask to see her themselves.

Policies and procedures

Basic expectations of pupils:

- Be caring and considerate to everyone
- Respect all members of the school community
- Be polite and look smart all the time
- Work hard and to the best of your ability
- Use English as much as possible.
- Move between lessons quietly and without delay.

• We operate a system of rewards in order to recognise pupils' achievements. Rewards are not simply given for attainment. We also highlight hard work, a positive attitude, and improvements in performance or pupils being particularly kind or helpful. This might be done in special assemblies, which happen weekly in Kindergarten, KS1 and KS2 and Senior School assemblies.

Newsletters often highlight the achievements of individual children and Housemasters use their House assemblies in the same way. We also reward pupils with good attendance records who arrive punctually and those with 100% attendance in Junior School will receive termly certificates.

Behaviour and Sanctions

We understand that children will sometimes make mistakes or errors of judgement and therefore behave in a way that is not acceptable to the school community. We regard teaching children how to behave well as part of the education we offer. Unless bad behaviour is deliberate, repeated or wilful, we try to avoid punishing pupils for it, especially in the lower year groups. It is, however, important that our pupils understand why certain types of behaviour are not appropriate. As our pupils get older they are expected to become increasingly aware of how to behave appropriately and take responsibility for their actions.

Showing disrespect to any member of staff, bullying, violent conduct and wilfully damaging property are never acceptable and any pupil guilty of this kind of behaviour can expect the consequences to be serious.

In Kindergarten we do not accept pupils hitting or biting staff or other children. The parents of children who behave in this way may be contacted and asked to take their children home.

Children may be spoken to by the Mile Post Leader / Housemaster if their behaviour does not improve after a warning or for more serious misdemeanours.

Only more serious problems will be referred to the Deputy Head and Head of Junior School and they will decide if the Headmaster needs to become involved. Matters referred to the Headmaster are likely to result in more serious punishments. **Time out:** If a child in Junior School demonstrates unacceptable behaviour the staff or teacher in charge will ask the child to take time out of the lesson or activity. This allows the child to reflect on their behaviour and understand the consequences of that behaviour. Time out may be 1-5 minutes depending on age.

Pink signature: Will be issued to pupils in Key Stage 3 and above by a member of staff for poor behaviour. A pupil receiving 10 pink signatures will receive a Pink Card, which means the loss of twenty points from the House of the pupil in question and an automatic after-school detention.

A Daily Report may also be issued in the Senior School and KS2.

Detention: Break-time and lunch-time detentions may be given by any member of staff for disruptive behaviour, lack of respect, poor uniform standards or the use of bad language. Housemaster or Senior Leadership detentions for more serious behaviour will take place in the afternoon from 3:30pm – 4:20pm and take priority over other activities or CCAs.

Internal Suspension: A pupil is removed from normal activities for a period at the Headmaster's discretion and works under supervision apart from the rest of the year group.

Temporary exclusion: A pupil is sent home for a period at the Headmaster's discretion.

Permanent exclusion: For serious offences which are recorded on the Serious Sanctions

Log, or following a written warning by the Headmaster to parents, a pupil may be asked to leave the school.

Pupil attendance

Regular school attendance is essential for good academic work. Pupils are expected to attend school every day unless they are too ill to do so. If your child is ill, please call the office 8.00am -9.00am on the morning of the pupil's absence. Upon returning to school after any absence, a note explaining the circumstances should be handed to the school office. If a pupil is absent for 3 days or more due to illness, a doctor's certificate is required when the pupil returns to school.









Edmonstone







House system

Each pupil belongs to one of the four school Houses.

The Houses are named after famous former pupils of Haileybury UK. Each House has two House Captains in the Junior School and two in the Senior School, one boy and one girl, chosen by the Housemasters after seeking the views of the members of the House. The House meets regularly as a group. This offers the opportunity for pupils of different ages to meet and get to know each other and gives the pupils a sense of identity outside their class group.

There are House competitions during the year. At Speech Days the House Cup is awarded to the House which has the best average score based on Yellow, Blue and Pink Cards received for good academic work and for demonstrating good Haileybury Habits. There are team cups for the annual House competitions.



Co-Curricular Activities are an important part of life at Haileybury. These give pupils the chance to develop skills, knowledge and talents which cannot necessarily be easily developed through the academic curriculum. CCAs take place at the end of the main school day (Year 1-13). There is usually a charge for activities offered by visiting specialists. For some activities extra equipment is required.

When Parent / Teacher Conferences take place, some after school CCAs are cancelled. Pupils and parents will be informed of this in advance.

School uniform / Appearance

All pupils must wear the approved school uniform.

Shoes must be black leather and the style must be plain. They should be sensible (girls' shoes must have a heel of no more than 3 cm). Black trainers are not permitted. In cooler months the formal uniform is worn. Blazers must be worn around the school and may be taken off in the classrooms only. Shirts must be tucked in. Skirts should be 3cm above the knee, or longer.

In the summer (between Nauryz and the end of October) pupils may wear a short-sleeved white school shirt with their school house tie. In hot weather pupils do not have to wear their jackets in school, except for formal occasions.

Girls up to and including Year 6 may wear summer dresses. Boys up to Year 6 may wear uniform shorts. Girls in the Senior School wear the formal uniform with an optional shortsleeved shirt in summer. Ties are worn all year unless special permission is given by the Headmaster.

Hair must be clean and tidy, and for boys, of reasonable length above the collar. Hair should be of consistent length. Dyed hair, shaved hair patterns and extreme hair styles are not permitted. The dress code for IB pupils is smart business uniform which is on sale in the uniform shop.

Up to Year 11, make-up, drop-earrings, and rings are not permitted at school. Pupils may not wear nail varnish to school.



Personal Property

We discourage pupils from bringing in any personal property which is of value, as it can easily be lost or broken. The School does not bear responsibility for personal belongings of staff, pupils, parents and visitors but maintains procedures aiming to prevent and minimise losses.

Lost and Found

Any items, when found by cleaners, security and technical staff, are brought to Lost & Found near Main Reception. Pupils and staff inquiring about their lost belongings should be directed to Lost & Found. Items will also be photographed and added to a Firefly page.

Smart watches, mobile phones and laser pens

We do not permit Smart Watches to be brought in to Haileybury. Mobile telephones must be switched off during the school day. For urgent calls home during the school day the reception telephone may be used with permission. Laser pens are not permitted at any time.

Lockers

All pupils are assigned separate lockers so that they can keep their possessions safe and secure. Pupils should get into the habit of returning books and equipment to their lockers and keep them tidy. Damage to lockers should be reported immediately. Pupils may not open other pupils' lockers or disturb their contents. The school reserves the right to inspect the contents of lockers if there are reasonable grounds to do so.

School trips

School trips are organised to enrich the educational provision of the school. These might be local, national or international. Local trips are generally free of charge but longer trips involving greater travel will generally incur a cost. Pupils and parents are informed well in advance of such trips. All trips require a risk assessment to be approved in advance and a strict pupil/staff ratio is adhered to. Parents are not permitted to accompany school trips or meet pupils during school trips. Nor are parents permitted to take their child on different flights than the group.

Music instrumental tuition

Instrumental tuition is organised by the Music Department, who arrange tuition for pupils from Year One upwards (in most circumstances - see the music staff to discuss your own child's needs) with visiting qualified teachers during the week. Payment for this tuition is separate from school fees. Many lessons are arranged after school each day, but because so many pupils are learning instruments, most tuition will take place during lesson time on a rota basis so the same lesson is not missed each week. Pupils learning instruments are encouraged to use the facilities in the Music Department for regular daily practice. Pupils who play an orchestral instrument are also expected to participate in the orchestra CCAs.

Uniforms

Use of Learning Technology

The school has computer rooms for the use of pupils. These are generally available at lunchtimes for KS3-5. The school has safeguards in place to ensure pupils cannot access inappropriate sites. Pupils are not permitted to access social networking sites at any time from school. Pupils must not bring games or USB game uploads into school. Inappropriate use of any computer, iPad, tablet or phone in school will be heavily sanctioned. Only Yr 10-13 pupils may use their own electronic devices at school.

Library and Learning Zones

Reading is very important for developing English vocabulary and comprehension, so children are encouraged to borrow books from the libraries. Books borrowed must be returned after 10 days. Books not returned will be assumed to be lost and parents will be asked to pay the full replacement cost.

Gifts to staff

Gifts are not expected. Some pupils and parents like to show appreciation for our staff. However, we respectfully ask that no gift exceeds \$100 USD in value. Teachers and Senior Leadership staff are not permitted to accept gifts of a higher value.

Celebrating birthdays

Many children like to celebrate their birthday with friends. However, we do not allow any food to be brought in to school at all. We also do not allow balloons, toys, gifts, inflatable toys, photographers or entertainers arranged by parents. If parents wish to order a cake from the school kitchen they may do so one week ahead through our school receptionists, and this will be charged to school accounts.

Swimming

If a pupil is at school they are considered well enough to participate in all lessons. This includes PE and swimming. There is no exemption from swimming if a child is well enough to attend school. No jewellery can be worn to school and this applies to all sporting events as well.



Nursery to Year 4

Girls	Boys
School Jumper	School Jumper
Polo Shirt	Polo Shirt
Summer dress/winter dress	Shorts
Kilt	Grey pull-on elasticated trousers
Navy blue tights	Black or Grey Socks
Black Plain Leather Shoes	Black Plain Leather Shoes
Magenta Bag	Magenta Bag
House Polo Shirt	House Polo Shirt
Sun hat	Sun hat

Uniform (Years 5-6)

Girls	Boys
Navy Blazer Yr 5-6	Navy Blazer Yr 5-6
White Shirt (Long sleeve in winter, short sleeve in summer)	White Shirt (Long sleeve in winter, short sleeve in summer)
Summer dress	Shorts
Kilt	Grey trousers
House Tie	House Tie
Short White Socks in summer, or white tights. (no other colour socks, tights or leggings are allowed)	Black or Grey Socks
Black Plain Leather Shoes	Black Plain Leather Shoes
School Bag - big	School Bag – big
House Polo Shirt	House Polo Shirt
Sun hat	Sun hat

Senior School uniform (Years 7-11)

Girls	Boys
Navy Blazer	Navy Blazer
White Shirt (Long sleeve in winter, short sleeve in summer)	White Shirt (Long sleeve in winter, short sleeve in summer)
Kilt or Grey Trousers	Grey trousers
House Tie	House Tie
Tights (may be black or opaque), or white socks	Black or Grey Socks
Black Plain Leather Shoes	Black Plain Leather Shoes
School bag – big	School bag – big
House Polo Shirt	House Polo Shirt
Sports Polo Shirt	Sports Polo Shirt
Sun hat	Sun hat

Sports Uniform

Girls	Boys
Haileybury tracksuit	Haileybury tracksuit
Sports Polo Shirt	Sports Polo Shirt
Navy Blue Shorts	Navy Blue Shorts
Navy Blue capri shorts (Kindergarten)	White socks for PE
White socks for PE	Long Blue Socks (for Boys Football)
Training shoes	Training shoes
Swimwear navy	Swimwear navy
Swimming house cap	Swimming house cap

Sixth Form

Girls	Boys
Sixth Form Suit	Sixth Form Suit and Tie
Shirt (plain colours without logos)	Shirt (plain colours without logos)
Formal Shoes	Formal Shoes

Absence Request

While the School pupils to attend all lessons in term time, we acknowledge that there are occasions when it is unavoidable that parents will take out their child/children for good reason, such as visas appointments. If you must request leave during term time, please complete an absence request form 24 hours prior. Pupils must wait in the main reception until this form is signed by a member of the Senior Leadership team.



School Day 2021 - 2022

Senior School		Kindergarten	
7.30 - 7.55	Breakfast	8:00 - 8:15	Arrival for registration
8.00 - 8.30	Registration	8:15 - 9:00	Welcome and phonics
8.30 - 9.25	Lesson 1	9:00 - 9:25	Breakfast
9.25 - 10.20	Lesson 2	9:25 - 10:20	Specialist lessons
10.20 - 10.40	Break	10:20 - 12:00	Class time
10.40 - 11.35	Lesson 3	12:00 - 12:30	Lunch
11.35 – 12.30	Lesson 4	12:30 - 13:30	Outdoor / Indoor play
12.30 - 13.40	Lunch, Enrichment programme	13:30 - 15:00	Class time
13.40 - 14.35	Lesson 5	15:00 - 15:30	Snack and story time
14.35 - 15.30	Lesson 6	15:30	End of school day
15.30 - 16.00	Snack		
16.10 - 17.00	CCAs	15:30 - 17:00	Wrap-Around Care

Junior School

8:00 - 8:15	Arrival for registration
8:15 - 8:30	Registration
8:30 - 9:25	Handwiting / Guided reading / Phonics
9:25 - 10:20	Lesson 1
10:20 - 10:40	Break
10:40 - 11:35	Lesson 2
11:35 - 12:30	Lesson 3
12:30 - 13:00	Outside Play
13:00 - 13:40	Lunch
13:40 - 14:30	Lesson 4
14:30 - 14:55	Lesson 5
14:55 - 15:20	Story / Snack / Home time
15:20 - 15:30	End of school day



Communication with the School

Haileybury Astana values the feedback it receives from parents and the community. Responding to feedback demonstrates the School's commitment to open communication with the School community and the community at large. Feedback about any aspect of the School's operations, service or personnel will be handled responsively, openly and in a timely manner, with the aim of resolving any complaint via an articulated process and respecting the confidential nature of such matters. Concerns are treated as constructive suggestions, which may be used to improve standards and may prevent cause for further complaint. Haileybury Astana acknowledges that concerns and issues exist that may be resolved informally without the need to Who to talk to? Senior Leadership Team follow a formal procedure. In such cases parents are encouraged initially to raise issues or concerns informally with the relevant person, the Class Teacher or House Tutor in the first instance, at the time of the issue arising. Discussing the issue or concern immediately and face-to face may clarify the situation and resolve any misunderstandings satisfactorily. In the event that this does not resolve the issue, parents should then contact the relevant House Master or House Mistress and ultimately if the issue has not been resolved, the relevant Senior Staff Member should be contacted. Should a complaint be made against the Headmaster this complaint should be put in writing and addressed to the Chairman of the Governors. Our complaints policy may be viewed.



John Coles Headteacher



Inna Hakobyan Deputy Head (Whole School)



Andrea Angus Deputy Head (Academic SS)



Kate Stevens Head of Junior School



Cerri Sinclair Deputy Head Junior School

21 | Parents Handbook 2021-2022

Term dates Academic Year 2021-2022

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New Staff Induction

peech Day

INSET

		1		
8			Hay	
	Y			Y

June



www.haileybury.kz +7 (7172) 55 98 55

Haileybury Astana is commited to safeguarding in all aspects of education.
